



Privacy Policy of the Gross Hotelbetriebe GmbH & Co. KG

The protection of your privacy and personal data is very important to the Gross Hotelbetriebe GmbH & Co. KG. We pay significant attention to these aspects in the realisation of our internet activities. Our data protection practice complies with the applicable directives and laws on data protection. In order to protect your data in the best possible way from incidental or intentional manipulation, loss, destruction or access by non authorised persons, we use technical and organisational security measures. According to technical development, these measures will be permanently optimised.

Personal Data

Personal data are information which can be used to trace your identity. This includes information such as your name, address, postal address, telephone number. Personal data are collected only in cases where you disclose these data voluntarily, e. g. in the scope of an inquiry. This is usually the case if you conclude an agreement with us via the internet, or if you make an inquiry.

Anonymised Data

With each access to our website, general information will be stored automatically (e. g. the number and duration of your visits to each page). These data are not considered personal. They are collected exclusively for statistical purposes and for optimising our online content.

Transfer of Personal Data to Third Parties

We will transfer your personal data to relevant hotels/providers in order to handle the accommodation services we offer and/or arrange.

In case data will be passed to service providers of the Gross Hotelbetriebe GmbH & Co. KG, then said service providers are bound not only by the mandatory legal regulations, but also by contractual requirements of the Gross Hotelbetriebe GmbH & Co. KG regarding data protection. Personal information will be collected and/or transferred to public institutions and governmental authorities solely when required by mandatory law.

Right of Information / Your Rights

In accordance with the applicable legal requirements, we will inform you in written form which of your personal data we have stored. Furthermore you are entitled to demand correction, deletion or blockage of incorrect data. Deletion of your data might, however, conflict with legal regulations, particularly with regard to accounting purposes.

Use of Cookies

We use cookies on some of our pages. A cookie is a little file containing a number of characters, which is stored on your computer if you visit a website. If you visit this website again at a later date, the cookie will recognise your browser. Cookies can help determine the frequency of usage and number of users visiting our website, and can thus help improve the comfort and usability of our online content.

You can also use our offer without cookies. Most browsers accept cookies automatically. However, you can deactivate cookies or change your browser setup so that you will be informed each time when a cookie is sent.

Links to other Websites

Our online content may include links to third party websites. We do not have any influence on the content and design of these websites. Therefore, this data protection statement does not apply to any third party providers.

Questions and Comments

Should you have any questions or comments on data protection, please contact the Gross Hotelbetriebe GmbH & Co. KG via e-mail to info@gross-hotelbetriebe.de.